



January 4, 2012

2011 Parent Survey Results!

As you may recall, this past November, we conducted our first Parent Survey, soliciting your feedback on our performance. We are pleased to report a **40.4% response rate**, which gives these results statistical validity.

Below are the mean values for all responses to each question on a **1-5 scale**. These results are phenomenal. It is truly wonderful to see that our hard work is noticed and appreciated.

Leadership			
My family is welcomed at GPA every day.	4.92	The program allows for a variety of learning areas, for example: art, music, dramatic play, reading, listening, science, manipulative and gross motor.	4.88
Management is accessible to parents.	4.89	Extra-curricular activities are well communicated.	4.57
Management responds promptly and appropriately to concerns.	4.93	Extra-curricular activities are sufficient for my child's needs.	4.61
Communications are clear, complete and timely.	4.77	Teacher(s) provide information on upcoming events and dates.	4.80
I feel comfortable talking with management at all times.	4.97	I have opportunities to participate in school activities.	4.87
Management provides feedback to me at appropriate times.	4.83	Program reflects the children's interests.	4.81
I feel management truly cares about my child(ren).	4.93	Overall, I am satisfied with my child's academic progress.	4.88
Interactions and Relationships		Nutrition	
Teachers welcome each child/parent when they arrive and depart, and make an effort to speak with each child.	4.80	I am satisfied with the nutrition and quality of the menu served.	4.58
Parents receive appropriate communications through:		Safety/Environment	
a) Daily verbal conversations	4.57	Authorized pick up procedures are followed.	4.92
b) Daily sheets (infants through twos)	4.80	The design of the classroom provides for a home-like environment.	4.75
c) Documentation	4.66	The outdoor play areas are safe and secure.	4.93
d) Newsletters	4.80	The design of the classroom allows easy access to supplies, equipment and play areas.	4.95
e) Parent communication boards	4.80	The design of the classroom is safe and age appropriate.	4.97
Teachers model appropriate behavior and language around children.	4.77	There are adequate resources in each classroom (i.e., supplies, equipment, games, books).	4.93
Teachers show warmth and interest through kind treatment, eye contact, smiles, etc.	4.70	Classrooms are clean and free of clutter.	4.92
Teachers respond quickly and appropriately to any concern.	4.75	General Questions	
I feel teachers truly care about my child(ren).	4.77	The program meets our family's needs.	4.90
Program Components		Our overall experience with GPA exceeds our expectations.	4.88
A Beka curriculum and additional activities are academically appropriate for my child.	4.82		
Teachers provide a variety of activities which stimulate all areas of development.	4.87		